

THE CITY OF ALLEN

FACTS & FIGURES 2016



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Facts & Figures is published annually by the City of Allen Community Development Department. The information represents a "snapshot" of the community as of early 2016. For more information, please contact the Community Development Department at 214.509.4160.

HISTORY OF ALLEN

Prior to the arrival of the European and American immigrants into the Allen area, Caddo and Comanche Indian tribes inhabited the region. These Indian tribes migrated westward as the early settlers entered the area and were eventually removed to the Indian territory to the north of the Red River. One of the last known conflicts between the early settlers and the Indians took place in 1844 along Rowlett Creek near the existing railroad. A historic marker along State Highway 5 near Rowlett Creek commemorates the event.

Immigrants of European descent began arriving into the Allen area in the early 1840s in search of free land, traveling the Texas Road and the Central National Road constructed by the Republic of Texas. A stage line ran from Bonham (through McKinney) to Allen and Plano, crossing Rowlett Creek where State Highway 5 now crosses. Allen was part of the Peter's Colony Land Grant from the Republic of Texas to the Texas Emigration & Land Company.

The Houston and Texas Central Railroad (H&TC), constructed through Allen in 1872, laid out the original township of Allen. The H&TC was acquired by J.P. Morgan & Company in 1877 and by Southern Pacific in 1883. In 1918, the H&TC erected a combination freight/passenger depot in the Allen Central Business District.

The first train robbery in Texas took place in Allen on February 22, 1878, when Sam Bass and his associates pillaged the train. Allen was a short ride from their hideouts in the Elm Trinity brush lands.

In 1907, the Texas Traction Company (Interurban) purchased right-of-way on the west side of the H&TC main line track to construct the Interurban line through Allen as a stop on its route from Denison to Dallas, and this line was completed in 1908. In 1915, a devastating fire destroyed most of the business district between the Interurban tracts and the railroad.

The Interurban closed in 1948 and the population of Allen declined to 400 in 1950. The town was officially incorporated in 1953. Home Rule Status was adopted in 1979 with a Council/Manager form of government. The construction of US 75 in 1960 impacted Allen's future as much as the railroad did almost a century earlier. In the 1980s, Developmental Learning Materials and InteCom Inc. relocated to Allen, leading the way for further corporate startups and relocations.

Find out more about Allen's history by visiting www.allenheritage.org.



Source: Allen Public Library

GENERAL INFORMATION

Incorporated: June 20, 1953
Home Rule Status: January 20, 1979
Form of Government: Council/Manager

GEOGRAPHIC CHARACTERISTICS

Land Area of the City: 27.11 square miles
(0.68 unincorporated)
Average Rainfall: 38.4 inches
Average Temperature: 66°F
Maximum Mean Temperature: 83°F
Minimum Mean Temperature: 45°F
(Source: U.S. Weather Bureau)
Longitude: 96.7°
Latitude: 33.1°

CITY SERVICES

Fire Protection:

No. of stations 5
No. of personnel 112
No. of paramedics 105
No. of ambulances 4 + 2 reserve = 6
ISO rating 2
Average response time 5.53 minutes

Police Protection:

No. of stations 1 Police Headquarters/Station
3 Storefronts:
Allen Premium Outlet Mall,
WattersCreek/Montgomery Farms,
The Village at Allen
No. of personnel 126 sworn officers; 57 civilians, 2 part-time
Average response time 5:01 minutes (emergency)
10.34 minutes (non-emergency)

Library:

No. of libraries 1
No. of volumes in library 144,315
No. of library card holders 64,679

Municipal Employees:

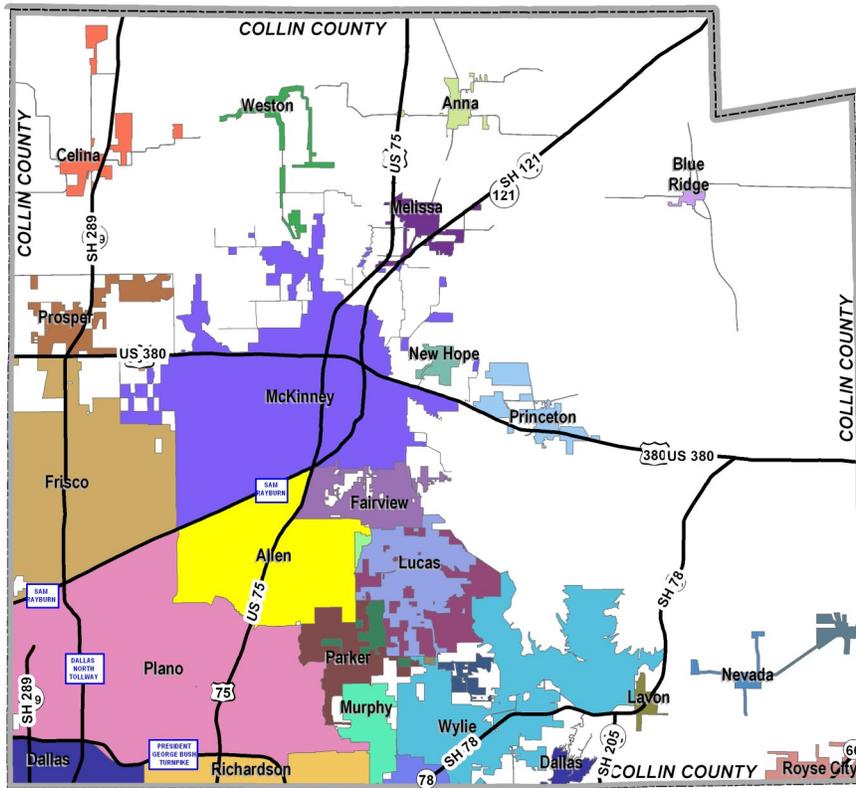
Number of employees: Full-time: 690
Part-time: 236

Higher Education:

College Collin College
at Allen High School Campus

National American University
at Allen Service Center

MAP OF COLLIN COUNTY



DEMOGRAPHICS

Population: 98,143

Median Age: 35

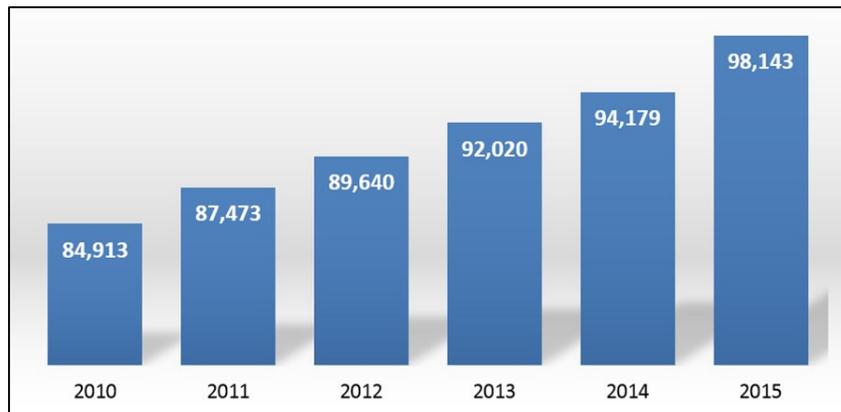
Median Household Income: \$101,636

Median Home Value: \$265,000

Adults with High School Diploma: 95.7%

**Adults with Bachelor's Degree
or Higher: 52%**

Population Growth

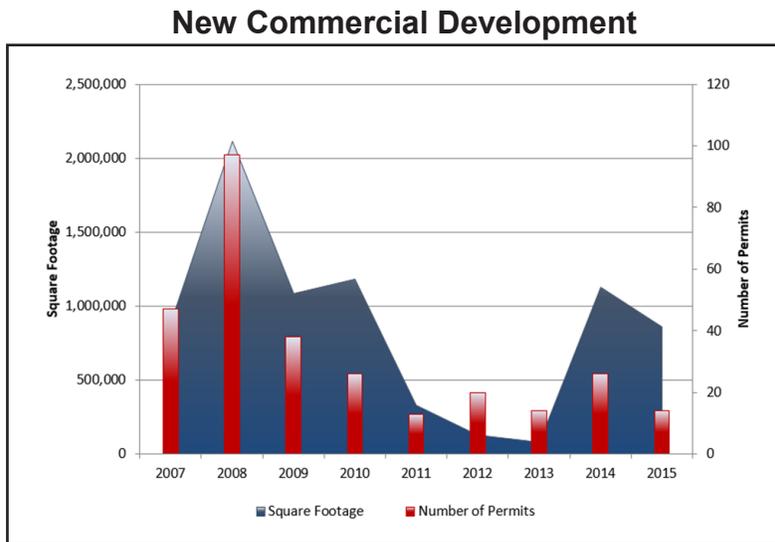
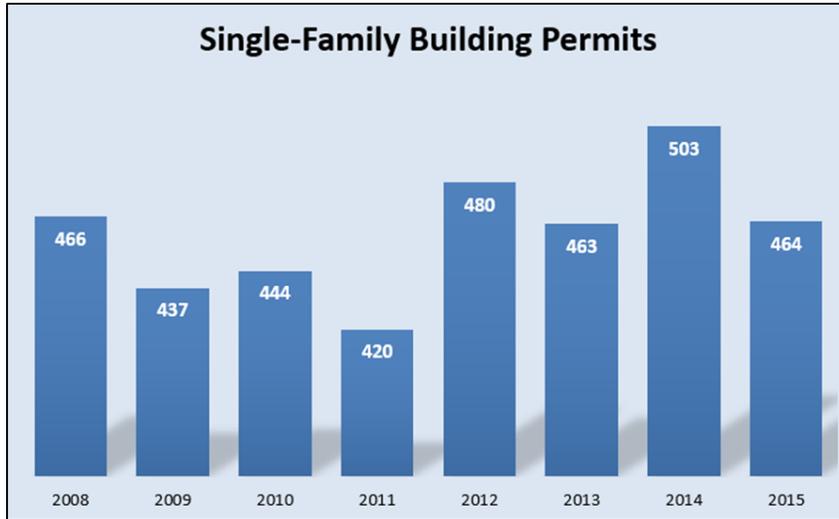


Source: U.S Census

DEVELOPMENT TRENDS

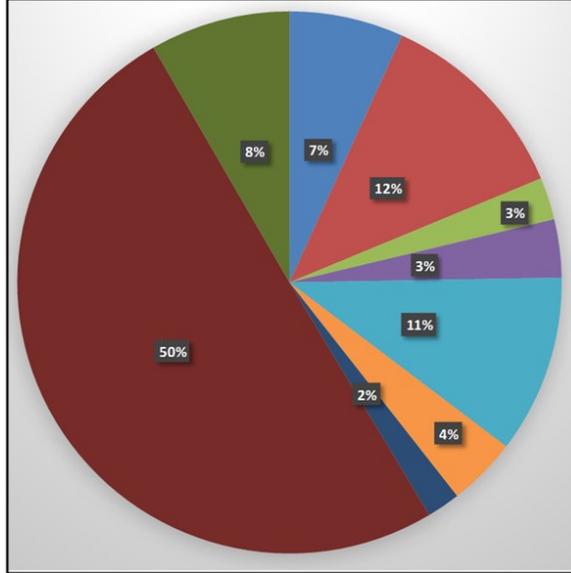
Total Single-Family Units in City as of January 1, 2016
26,449

Total Multi-Family Units in City as of January 1, 2016
5,056



Source: City of Allen Building and Code Division

LAND DEVELOPMENT



(Pie Chart Does not include Right-of-Way)

Source: City of Allen Information Technology Depart-

Land Use Category	Acreage
Single Family Detached Residential	8,776.35
Multi-Family	344.45
Mixed Use	605.06
Institutional	1,855.89
Office	440.56
Industrial	715.72
Commercial/Retail	2,087.93
Vacant	1,183.65
Right-of-Way <i>(Does not include all thoroughfares)</i>	1,454.79
Total	17,464.41

TRAFFIC VOLUME MAP

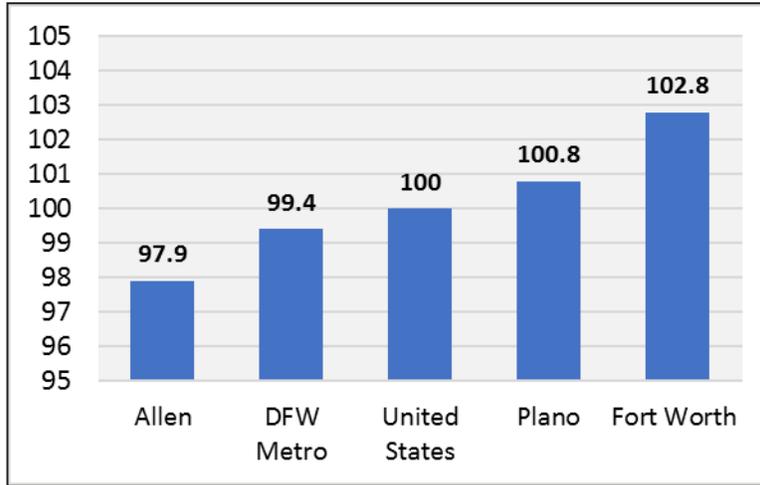


Source: City of Allen Information Technology Department

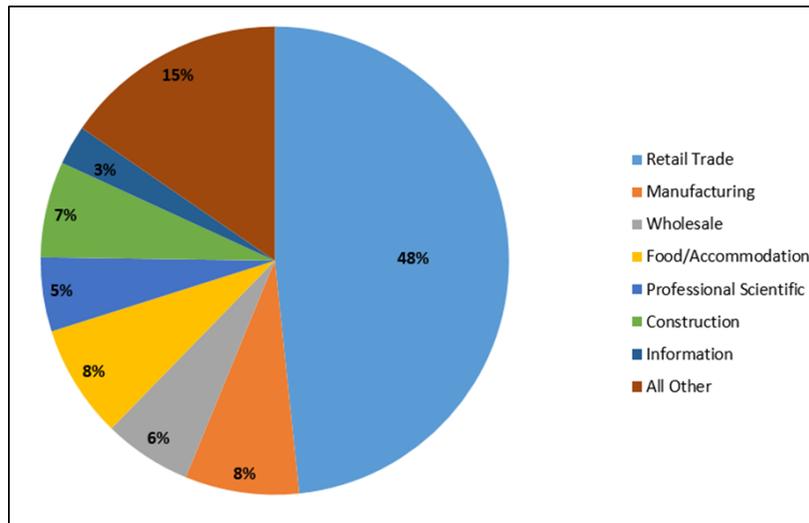
LOCAL and REGIONAL ECONOMY

Cost of Living Index

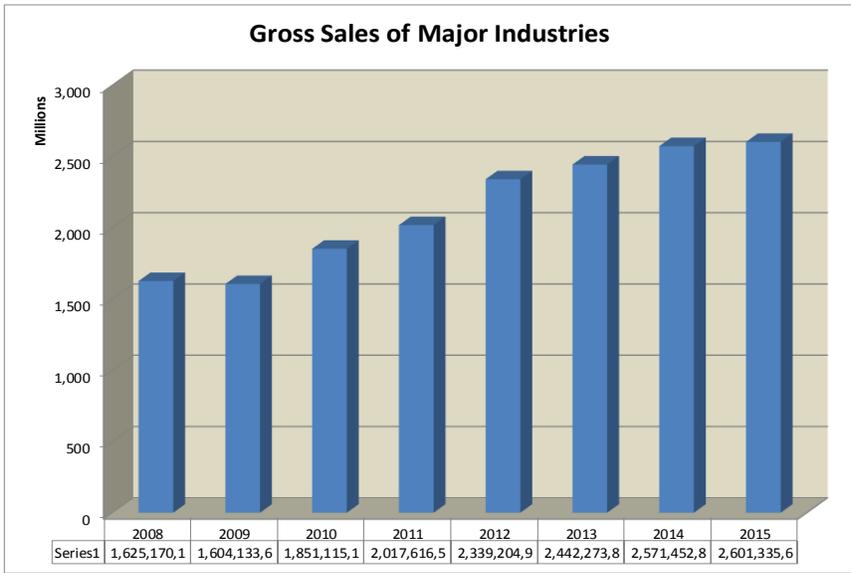
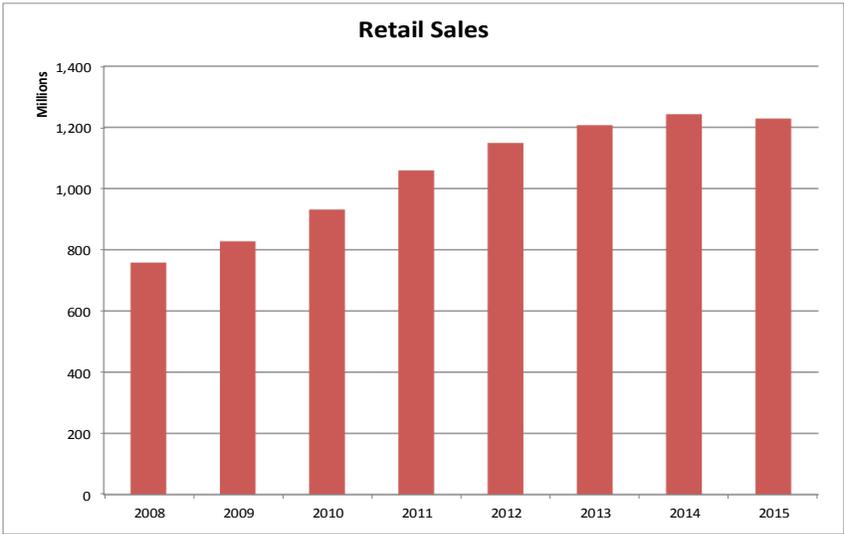
Allen receives a score of 97.9 on C2ER's Cost of Living Survey, 2.1% below the national average.



Gross Sales by Major Industry

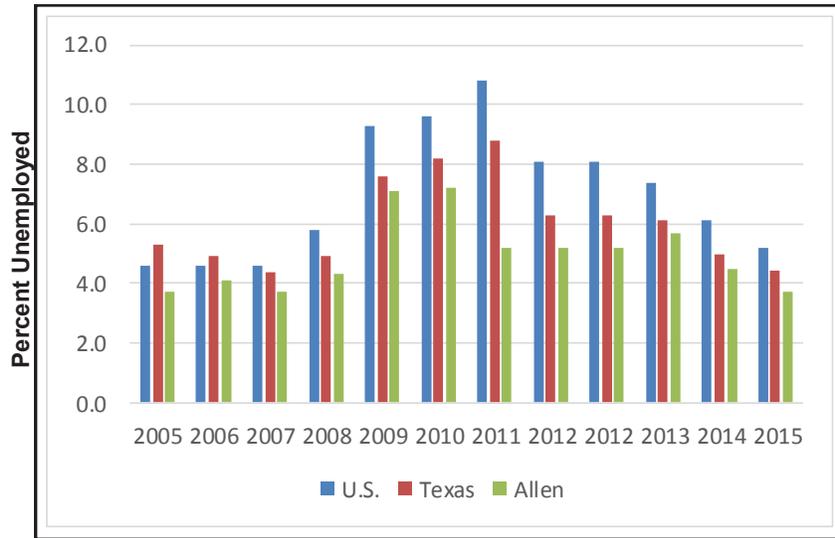


Source: City of Allen Finance Department



Sources: City of Allen Finance Department and Texas Comptroller of Public Accounts

Average Annual Unemployment Rate US, Texas and City of Allen



Source: U.S. Census

Regional Employment Data as of May 2016 Allen, Collin County, and Texas

	Allen	Collin County	Texas
Civilian Labor Force	47,395	607,456	12,693,225
Employed	51,319	441,620	11,564,073
Unemployed	4,558	34,624	559,100
Unemployment Rate	3.0%	3.3%	4.2%

Source: U.S. Census

MAJOR EMPLOYERS IN ALLEN

Organization	Operation	Employed
The Village at Allen and Fairview	Retail	2,160
Allen Independent School District	Education	1,837
Allen Premium Outlets	Retail	1,000
Watters Creek at Montgomery Farms	Retail/Dining	1,000
CVE Technologies Group, Inc.	Technology	900
Experian Information Solutions	Information	865
Frontier Communications	Communications	850
City of Allen	Government	775
Texas Health Presbyterian Hospital	Healthcare	700
Jack Henry & Associates	IT	605
PFSWeb	IT	400
Andrew's Distributing	Wholesale	400
WatchGaurd Video	Technology	215
MonkeySports	Manufacturing	200
KONE, Inc.	Manufacturing	200
Homeland Healthcare	Insurance	185
Finisar Corporation	Technology	175
State Farm Insurance	Insurance	168
Quest Medical (Atrion Corporation)	Manufacturing	155
ColorDynamics	Professional Services	150
Amphenol Fiber Systems International	Technology	148
Photronics	Technology	110
Warm Springs Rehabilitation Hospital	Healthcare	100
Atlas Copco	Manufacturing	100
Ari-Tex Electric	Professional Services	100
Concur Technology (and SAP company)	Technology	95
Micron Technology	Technology	85
Graphic Converting	Professional Services	75
JW Nutrition, LLC	Healthcare	75
Forte Payment Systems	Professional Services	72
Formulife/Purus Labs	Manufacturing	60
Harris Govern	IT	60
Xtera	Professional Services	60
No Magic	Professional Services	60
Billings Productions	Arts	55
Okmetic	Technology	40

TAX INFORMATION

2015 Property Tax Rates

<u>Taxing Unit</u>	Property Within <u>Allen ISD</u>	Property Within <u>Lovejoy ISD</u>	Property Within <u>Plano ISD</u>	Property Within <u>McKinney ISD</u>
Collin County	\$0.225	\$0.225	\$0.225	\$0.225
Allen City	\$0.530	\$0.530	\$0.530	\$0.530
School District	\$1.610	\$1.560	\$1.439	\$1.670
Collin College District	\$0.082	\$0.082	\$0.082	\$0.082
TOTAL	\$2.447	\$2.397	\$2.276	\$2.507

Sales Tax Rates

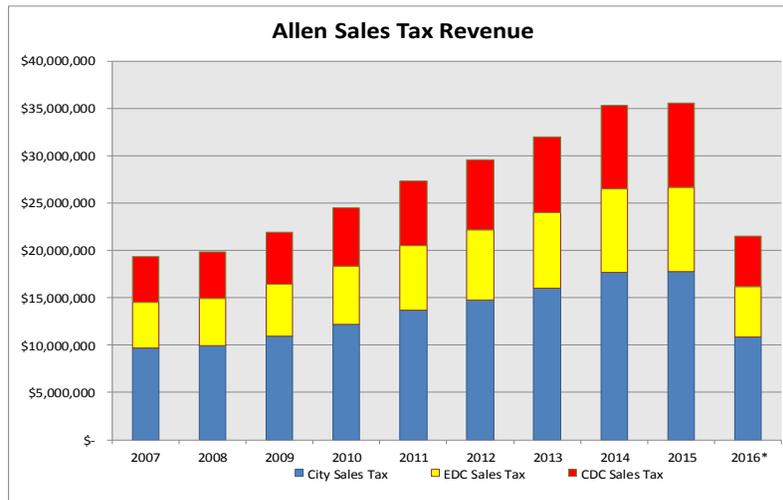
Municipal Sales Tax	1.0%
Allen Economic Development Corp. Tax (4A)	0.5%
Allen Community Development Corp. Tax (4B)	0.5%
State Sales Tax	6.25%
TOTAL SALES TAX	8.25%

Certified Taxable Values of Real Property

<u>Year</u>	<u>Value</u>	<u>Annual Increase</u>
1996	\$1,249,103,465	16.9%
1997	\$1,560,730,534	24.9%
1998	\$1,888,609,909	21.0%
1999	\$2,282,700,607	20.9%
2000	\$2,849,399,418	24.8%
2001	\$3,444,882,485	20.9%
2002	\$4,076,548,994	18.3%
2003	\$4,432,999,647	8.7%
2004	\$4,785,147,808	7.9%
2005	\$5,161,661,317	7.9%
2006	\$5,719,244,070	10.8%
2007	\$6,453,510,061	12.8%
2008	\$7,023,771,639	8.8%
2009	\$7,317,367,749	4.2%
2010	\$7,389,675,805	1.0%
2011	\$7,602,180,470	2.9%
2012	\$8,001,298,212	5.3%
2013	\$8,373,043,840	4.6%
2014	\$9,162,340,703	9.4%
2015	\$10,176,416,783	10.8%
2016	\$11,225,448,262	10.3%

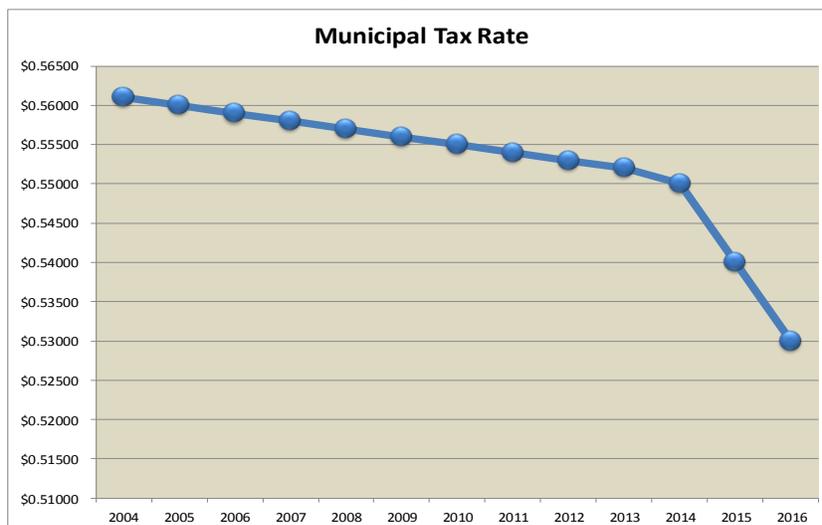
Sources: City of Allen Finance Department and Central Appraisal District of Collin County

Allen Sales Tax Revenues



*Represents 3 quarters in 2016

Municipal Tax Rate



SOCIAL SERVICES

Social services are important in maintaining a high quality of life in the City of Allen. To address the needs of the citizens, **Allen Community Outreach** (ACO) is a “one-stop-shop” for providing assistance to families in crisis. Other agencies providing services to Collin County include Hope’s Door (women’s shelter), the Samaritan Inn (homeless shelter), Family Promise (homeless shelter) and Meals-On-Wheels of Collin County.



Assisting families in times of emergency and crisis is a commitment ACO has made to the communities it serves. Information and referrals are a primary service that ACO Outreach Specialists use to match human services with those local residents in need. Other free services from ACO include: assistance with rent and utilities, food and clothing, job placement and counseling, care and share program (household items), holiday programs (Thanksgiving food distribution and Christmas gifts for children, teens and seniors), school supplies for low income families, finance and budgeting classes, and GED classes.

The **ACO Food Pantry** is the only local pantry offering choices to families of staple items plus refrigerated and frozen foods. Families can shop and choose the items they know will best feed their family through a voucher system. The ACO Food Pantry is dependent on the generosity of the community for donations and completely staffed with volunteers.

Donations of gently used clothing, furniture and household items help to stock the **ACO Resale Shop**. Families needing assistance can shop for what they need through a voucher system. The shop is also open to the public and proceeds provide vital funding for programs which support the services for families in crisis.

Without the many hours given by volunteers and the generous donations of those throughout the community, ACO would not exist. Allen Community Outreach is located at 801 East Main Street in Allen. For more information, call 972.727.9131.



acocares.org

UTILITIES SERVING ALLEN

CityofAllen.org/utilities



UTILITIES		
Utility and Trash Service Startup / Water Billing	City of Allen 214.509.4560	Water is provided to the City through the North Texas Municipal Water District
Garbage and Recycling Collection Contractor	Community Waste Disposal (CWD) 972.392.9300, Ext. 2	
Gas Service	Atmos Energy 888.286.6700 atmosenergy.com	CoServ Gas 800.274.4014 coserv.com
Electric Service Go to powertochoose.org to select a retail electric provider	Oncor 888.313.6862 oncor.com Grayson Collin Electric Co-Op (GCEC) 800.967.5235 gcec.net	CoServ Electric 800.274.4014 coserv.com
Drainage, Sewer, Streets, Water Issues	City of Allen 214.509.4500	Emergency 214.509.4530
Street and Traffic Light Problems City of Allen 214.509.4576	Street lights are supplied by three power providers: Oncor, CoServ, and GCEC. The City owns and repairs street lights in the area provided by GCEC.	Both Oncor and CoServ handle the repair of their lights directly. Report a street light problem directly to Oncor at 888.313.4747 or to CoServ at 800.566.2314
Trash Recycling and Household Hazardous Waste Program (HHW)	City of Allen 214.509.4500	
Telephone and Cable TV Provider	Frontier Communications 877.525.9571 http://internet.frontier.com/Texas/ Grande Communications 877.238.6891 grandecom.com	Time Warner Cable 855.265.1033 timewarnercable.com AT&T 800.ATT.2020 att.com
Solid Waste Transfer Station	Custer Road Transfer Station 972.727.6341 9901 Custer Road 1 Mile North of McDermott Dr.	Open 8 a.m. - 4:30 p.m. Monday-Saturday Closed Major Holidays Driver's license and current utility bill required for identification (2 free visits a month)



ALLEN ECONOMIC DEVELOPMENT CORPORATION

AllenTX.com In January 1992, the citizens of Allen passed a city-wide half-cent sales tax in support of the Allen Economic Development Corporation (AEDC). Since its inception, the AEDC has been charged with facilitating expansions and relocations of new and existing businesses that in turn bring job opportunities, local spending, and additional tax revenue to help reduce property taxes. A five member Board of Directors, appointed by the City Council, oversees the corporation's operations. The AEDC works in partnership with the City Council and City staff, as well as the Allen Community Development Corporation and other taxing entities, to bring exciting new projects to Allen. Examples of businesses assisted by the AEDC are:

- Okmetic/EpiTek: The AEDC helped prevent the closure of Okmetic, a silicon wafer manufacturer that has been a valuable partner in East Allen for 16 years. Its acquisition by California-based EpiTek saved 35 jobs, and will create an additional 35 jobs and \$20 million in investment.
- The Allen Premium Outlets, which is beginning construction on a 120,000 SF expansion and redesign to be more modern and pedestrian friendly.
- The Dallas Sidekicks and the Texas Revolution: The AEDC recruited the home offices of these two sports teams that play in the Allen Event Center.
- Since 1992, AEDC projects have created over \$789 million in new sales and property tax revenues to local entities, including \$292 million to the City of Allen and \$398 million to Allen ISD.

Other businesses include:

- | | |
|-------------------------|-----------------------------------|
| Allen Event Center | MonkeySports |
| Andrews Distribution | Micron Technology |
| Atlas Copco | Nine Band Brewing |
| Cabela's | PFSWeb |
| Cisco Data Systems | Photonics |
| Experian | The Village at Allen |
| Finisar | Watters Creek at Montgomery Farms |
| Frontier Communications | Xtera Communications |
| Jack Henry & Associates | |
| KONE Elevators | |



AllenTX.com

ALLEN COMMUNITY DEVELOPMENT CORPORATION

In May 1996, the citizens of Allen approved a city-wide half-cent sales tax in support of a community development corporation. The Allen Community Development Corporation (ACDC) administers the proceeds from the tax for land, buildings, equipment, and improvements that are suitable for professional and amateur athletics, entertainment and tourism, parks, trails and public spaces, transportation, and other projects that promote new or expanded business enterprises.

Expenditures are subject to the provisions of the Development Corporation Act of 1979. There are seven members on the ACDC Board that are appointed by the City Council. Examples of projects supported by the ACDC are:

Allen Event Center	Don Rodenbaugh Natatorium– Pool Deck
Allen USA Celebration	Ford Pool Redevelopment
Bethany Lakes Park– Connector Trail (ADA Accessibility)	Hillside Play Area– Construction
Cardio Fitness Equipment	Heritage Village Building Renovations
Celebration Park Tennis Courts	Joe Farmer Recreation Center Renovations
City of Allen Monument– Matching Funds	Park Land Acquisition
The Courses at Watters Creek– Capital Equipment	Shade Structures at Allen Station Softball and Baseball Fields
Cottonwood Creek Trail Bridge	Share the Road Design
Comprehensive Park Security Camera System	St. Mary Drive Bridge at Cottonwood Creek
Dayspring Nature Preserve II	Trail Development- Citywide
Demand Response/Paratransit Transportation	Watters Branch Community Park Development



Source: City of Allen

PARKS & RECREATION

INVENTORY OF PARKS

Type	No.	Acres
Pocket.....	4.....	1.6
Neighborhood	21.....	142.3
Community.....	3.....	188.8
Citywide	6.....	129.5
Special Use.....	7.....	301
Greenbelt	13.....	184.9

PARK FACILITIES

Swimming Pools	2
Picnic Sites/Tables.....	174
Hiking/Nature Trails.....	61.5 +/- miles
Projected Hike and Bike Trail System Build Out	92.5 +/- miles
Tennis Courts	9
Multi-Use Fields	12
Softball/Baseball (Youth).....	20
Softball (Adult)	3
Football	4
Soccer	22
Basketball	14
Outdoor Theater.....	1
Recreation Center.....	1
Playgrounds	36
Sand Volleyball	2
In-line Hockey	4
Indoor Soccer Facility*.....	1
Wakeboard Park*.....	1
Golf	1
Ice Skating	1

* Private/Public Partnership

TOTAL PARK LAND: 1,184.52 acres
DEVELOPED PARK LAND: 948.1 acres



AllenParks.org

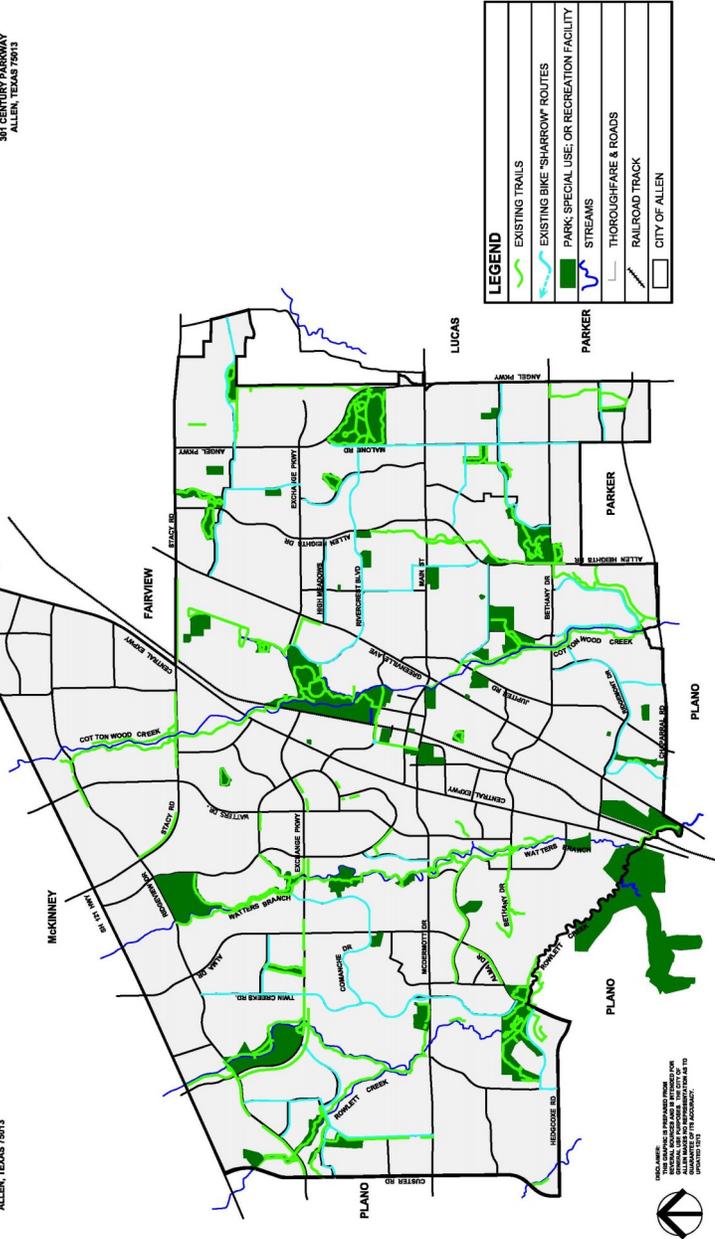
ANNUAL CITY-SPONSORED SPECIAL EVENTS

Eggcellent Family Adventure	March/April
Summer Concert Series	Mondays, May-June, JFRC (Joe Farmer Recreation Center)
Step Up to Health	June, JFRC
Arbor Day	Last Sat. of Oct., Orchards Park
Allen USA Celebration	Last Sat. of June, Celebration Park
Annual Christmas Tree Lighting	First Fri. in Dec., Allen Civic Plaza
Rudolph Run	First Sat. in Dec., Downtown Allen

CityofAllen.org



ALLEN PARKS & RECREATION MAP



Source: City of Allen Parks and Recreation Department

SCHOOL CAMPUS ENROLLMENT End Of School Year 2016

Campus Location Noted on Adjacent Map	Enrollment
Allen High School	4,674
Anderson Elementary	582
Bolin Elementary	581
Boon Elementary	713
Boyd Elementary	685
Chandler Elementary	670
Cheatham Elementary	736
Curtis Elementary	1,228
Dillard Achievement Center	Fluctuates*
Ereckson Middle School	1,197
Evans Elementary	669
Ford Middle School	895
Green Elementary	649
Kerr Elementary	706
Lindsey Elementary	881
Lowery Freshman Center	1,632
Marion Elementary	779
Mary Evans Elementary	625
Norton Elementary	535
Olson Elementary	758
PISD Beverly Elementary	506
Reed Elementary	583
Roundree Elementary	560
Story Elementary	512
Vaughan Elementary	500

* Students come from home campus

ELECTED and APPOINTED OFFICIALS

CITY COUNCIL			
Name	Place	Term Expires	Contact
Stephen Terrell	Mayor	5/2017	214.509.4120
Kurt Kizer	Place 1	5/2018	214.509.4121
Ross Obermeyer	Place 2	5/2017	214.509.4122
Joey Herald	Place 3	5/2018	214.509.4123
Robin L. Sedlacek	Place 4	5/2019	214.509.4124
Gary L. Caplinger	Mayor Pro Tem Place 5	5/2018	214.509.4125
Baine Brooks	Place 6	5/2019	214.509.4126

PLANNING & ZONING COMMISSION			
Name	Place	Term Expires	Contact
Ben Trahan	1st Vice-Chair Place 1	9/2017	214.509.4161
Luke Hollingsworth	Place 2	9/2016	214.509.4161
Stephen Platt, Jr.	2nd Vice-Chair Place 3	9/2017	214.509.4161
Jeff Cocking	Chair Place 4	9/2016	214.509.4161
Shirley Mangrum	Place 5	9/2017	214.509.4161
Michael Orr	Place 6	9/2016	214.509.4161
John Ogrizovich	Place 7	9/2017	214.509.4161

STATE AND FEDERAL OFFICIALS		
OFFICE	ADDRESS	CONTACT INFO.
President Barack Obama (D)	The White House 1600 Pennsylvania Ave. Washington, DC 20500	202.456.1414 202.396.2020
Vice-President Joe Biden (D)	The White House 1600 Pennsylvania Ave. Washington, DC 20500	202.456.1414
US Senator Ted Cruz (R)	3626 N. Hall St. Suite 410 Dallas, TX 75219	214.599.8749 cruz.senate.gov
US Senator John Cornyn (R)	5001 Spring Valley Suite 1125E Dallas, TX 75244	202.224.2934 cornyn.senate.gov
US Representative Dist. 3 Sam Johnson (R)	1255 W. 15th St., Suite 170 Plano, TX 75075	469.304.0382 samjohnson.house.gov
Governor Greg Abbott (R)	State Insurance Bldg. 1100 San Jacinto Austin, TX 78701	512.463.2000 governor.state.tx.us
State Senator Dist. 8 Van Taylor (R)	6301 Preston Rd., Suite 700 Plano, TX 75024	972.398.9416 senate.state.tx.us
State Representative Dist. 67 Jeff Leach (R)	1200 E. 15th Street Plano, TX 75074	972.424.1419 house.state.tx.us
State Representative Dist. 89 Jodie Laubenberg (R)	206 N. Murphy Road Murphy, TX 75094	972.424.6810 house.state.tx.us
<u>Collin County Commissioners Court</u> Judge Keith Self (R) Pct. 1 - Susan Fletcher (R) Pct. 2 - Cheryl Williams (R) Pct. 3 - Chris Hill (R) Pct. 4 - Duncan Webb (R)	Collin County Administration Building 2300 Bloomdale Rd. Suite 4192 McKinney, TX 75071	972.424.1460 Ext. 4631 co.collin.tx.us

GOVERNMENT MEETING INFORMATION

MEETING NOTICES

Notice of regular and special called meetings are posted on the City of Allen's official bulletin board at City Hall and on the City's website:

CityofAllen.org

All City facilities are wheelchair accessible. Requests for sign interpreters or special services must be received forty-eight (48) hours prior to the meeting time by calling the City Secretary at 214.509.4107.

CITY FACILITY ADDRESSES	
Allen City Hall	305 Century Parkway
Municipal Court / Parks & Recreation	301 Century Parkway
Allen Public Library	300 N. Allen Drive
Police Headquarters	205 W. McDermott Drive
Animal Shelter	770 S. Allen Heights Drive

ALLEN AREA SCHOOL DISTRICTS BOARD OF TRUSTEE MEETINGS			
Allen ISD Trustees	4 th Monday	7:00 p.m.	Allen City Hall
Lovejoy ISD Trustees	3 rd Tuesday	7:30 p.m.	259 Country Club Road, Allen
McKinney ISD Trustees	4 th Tuesday	7:30 p.m.	1 Duvall Street, McKinney
Plano ISD Trustees	1 st Tuesday	7:00 p.m.	2700 West 15 th St., Plano

GOVERNMENT MEETING CALENDAR

BOARD NAME	DAY OF WEEK	TIME	LOCATION
City Council	2 nd & 4 th Tuesday	6:00 p.m. (Workshop) 7:00 p.m.	Allen City Hall
Animal Shelter Advisory Committee	3 rd Monday (March, Aug. and Nov.)	7:00 p.m.	Animal Shelter
Board of Adjustment, Building & Standards, Sign Control Board	1 st Monday (As Needed)	7:00 p.m.	Allen City Hall
CBD Design Review Committee	As Needed	Varies	Allen City Hall
Community Development Corporation	3 rd Monday	7:00 p.m.	Allen City Hall
CVB Advisory Board	4 th Wednesday (Feb., May, Aug., Nov.)	8:00 a.m.	Allen City Hall
Economic Development Corporation	1 st Wednesday	6:00 p.m.	700 Central Expwy., St. 210
Keep Allen Beautiful Board	3 rd Tuesday	6:30 p.m.	Allen City Hall
Library Board	1 st Tuesday (Feb., May, Aug., Nov.)	6:30 p.m.	Allen Public Library
Parks & Recreation Board	2 nd Monday (Feb., May, Aug., Nov.)	7:00 p.m.	Municipal Court / Parks Facility
Planning & Zoning Commission	1 st & 3 rd Tuesday	7:00 p.m.	Allen City Hall
Public Art Committee	3 rd Tuesday	6:00 p.m.	Municipal Court / Parks Facility

VOTING INFORMATION

City of Allen Election Administrator: Shelley George 214.509.4107

Collin County Election Administrator: Bruce Sherbet 972.547.1900

UNIFORM ELECTION DATES

1st Saturday in May (City General Election): May 6, 2017

1st Tuesday after the 1st Monday in November: November 8, 2016

Voting location for City Elections: 301 Century Parkway

Voting locations for County, State, and Federal elections may vary.



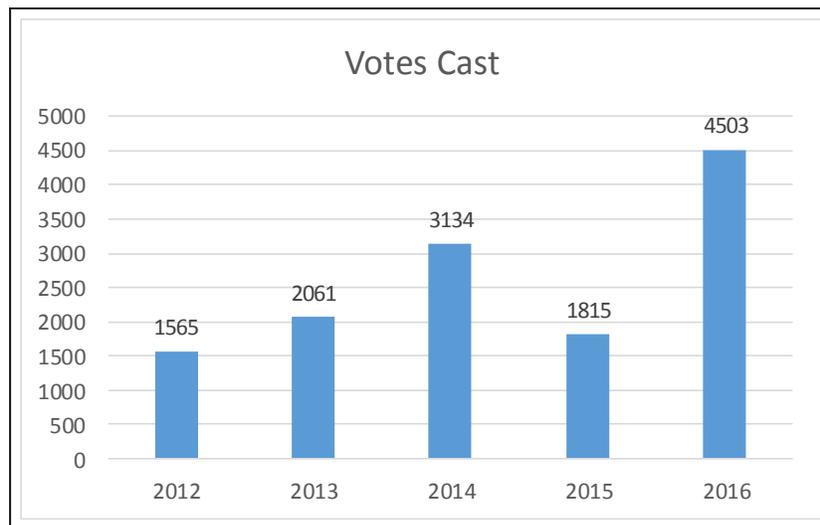
co.collin.tx.us/elections

Current number of registered voters:

55,569

CITY GENERAL ELECTIONS

Number of Votes Cast 2012 - 2016



CityofAllen.org

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HOMEOWNER ASSOCIATIONS

Association	President or Management Company	Phone
Abbey Hill Park	Circle C Properties	972.578.8462
Allen North	Excel Management Company	972.881.7488
Arbor Lakes	Principal Management	214.368.4030
Auburn Springs	SBB Management Company	972.960.2800
Avondale	Lonestar Association Management Co.	469.384.2088
Beacon Hill	Neighborhood Management, Inc.	972.359.1548
Bethany Mews	Under Construction	
Brookhollow	Singer Management Company	972.402.8352
Brookside	Principal Management, Inc.	214.368.4030
Collin Square	Circle C Properties	972.578.8462
Cottonwood Creek Gardens	Community Management Associates, Inc.	972.943.2870
Villas at Cottonwood Creek	Community Management Associates, Inc.	972.943.2870
Creekside at Ridgeview	Community Management Associates, Inc.	972.943.2870
Country Brook Estates	Neighborhood Management, Inc.	972.359.1548
Cumberland Crossing	Neighborhood Management, Inc.	972.359.1548
Custer Hill Estates	Select Management	972.755.1063
Custer Meadows	SBB Management Company	972.960.2800
Glendover Park	Neighborhood Management, Inc.	972.359.1548
Hamilton Hills	Neighborhood Management, Inc.	972.359.1548
Lost Creek Ranch	Community Management Associates, Inc.	972.943.2870
Morningside	Community Management Associates, Inc.	972.943.2870
Morgan Crossing	Lone Star Association Management, Inc.	469.384.2088
North Bethany Lake Estates	Brent Albright, President	972.740.5705
Parkside Phases 1-3	Excel Management Company	972.881.7488
Parkside Phase 4 (Fox Hollow)	Excel Management Company	972.881.7488
Parkside Village	Singer Management Company	972.881.7488
Quail Run	Principal Management, Inc.	214.368.4030
Raintree Estates	Neighborhood Management, Inc.	972.359.1548

HOMEOWNER ASSOCIATIONS

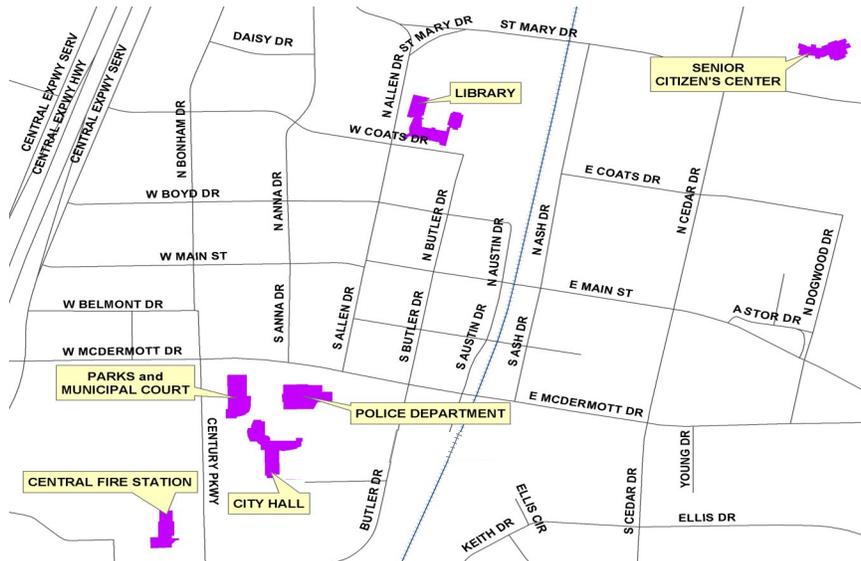
Association	President or Management Company	Phone
Reid Farms	Neighborhood Management, Inc.	972.359.1548
Saddle Ridge	Community Management Associates, Inc.	972.943.2870
Shaddock Park	Excel Management Company	972.881.7488
Silhouette	Community Management Associates, Inc.	972.943.2870
Spring Meadow	Neighborhood Management, Inc.	972.359.1548
Stacy Estates	Neighborhood Management, Inc.	972.359.1548
Stacy Ridge Estates	Neighborhood Management, Inc.	972.359.1548
Summerfield	Community Management Associates, Inc.	972.943.2870
StarCreek	Community Management Associates, Inc.	972.943.2870
Ten Oaks	Community Management Associates, Inc.	972.943.2870
The Meadow at Montgomery Farms	Self Managed—Major Thomas	202.288.9000
The Park at Montgomery Farms	Neighborhood Management, Inc.	972.359.1548
The Woods	Mitch Lee, President	972.390.9658
Twin Creeks	Community Management Associates, Inc.	972.943.2870
Villages of Maxwell Creek	HOA Management	972.739.5221
Villas of SunCreek	SBB Management Company	972.960.2800
Villas at Twin Creeks	CMA Management	975.943.2876
Waterford Crossing	Neighborhood Management, Inc.	972.359.1548
Waterford Parks	Community Management Associates, Inc.	972.943.2870
Waterford Trails	Principal Management Group	214.368.4030
Watters Crossing	Self Managed—Pete March	214.567.1220
Willow Creek Estates	Paul Benson, Vice President	972.727.1381
Windgate Manor	Neighborhood Management	972.359.1548
Windridge	Kathy Hay, President	972.727.1381
Woodland Park	Neighborhood Management, Inc.	972.359.1548

Contact the Community Development Department at 214.509.4160 to register a new Homeowner Association or report changes to this contact information.

HELPFUL PHONE NUMBERS

Trash and Recycling Services	214.509.4500
Transfer Station (landfill).....	972.727.6341
Collin County Tax Assessor-Collector.....	972.547.5020
City of Allen Job Line	214.509.4699
AI SD Administration.....	972.727.0511
Central Appraisal District	972.578.5200
Parks Department Athletic Hotline.....	214.509.4809
Allen Public Library.....	214.509.4900
Municipal Court.....	214.509.4380
City Hall	214.509.4100
Police Department Administration.....	214.509.4200
Fire Department Administration	214.509.4400
Code Enforcement.....	214.509.4160
Street Lights.....	214.509.4576
Animal Control	214.509.4378
Building Permits.....	214.509.4130

LOCATIONS OF MAIN CITY FACILITIES



FREQUENTLY ASKED QUESTIONS

- Q. What are the requirements for garage sales and their related signs?**
A. Residents are allowed two garage sales within one year, for a period of 72 hours each. Merchandise cannot be acquired solely for the purpose of resale on the premises. No permit is required for a garage sale. Three garage sale signs are allowed, one on-site and two off-site. The signs can be no larger than two square feet and must be located on private property. Please remove all signs after sale. For more information, call the Planning and Development Division at 214.509.4160.
- Q. As a homeowner, what permits do I need?**
A. Permits are required for accessory buildings, fences, irrigation systems, swimming pools, foundation repair, concrete work, roof, water heaters. For questions regarding these permits, contact the Building and Code Division at 214.509.4130.
- Licenses are required for pets, registration is required for alarm systems, and permits are required for door-to-door solicitors. Contact the Police Department at 214.509.4200.
- Q. Can I operate a business from my home?**
A. Yes, the *Allen Land Development Code* allows home occupations subject to certain restrictions, including the fact that no activity shall regularly attract persons other than the residents to the location of the home, except those related to instructional activities. Please call the Planning and Development Division at 214.509.4160 for further requirements.
- Q. What is the speed limit for streets where no speed limit signs are posted?**
A. Texas law prescribes a speed limit of 30 mph for all streets not posted.
- Q. Does the City of Allen utilize speed bumps?**
A. No. Please call the Allen Police Department at 214.509.4200 for assistance in enforcement of speeding violations.
- Q. Can I request a speed limit sign in my alley?**
A. Yes. The City installs "ALLEY SPEED LIMIT 10" signs at the main entrances to neighborhoods. To request speed limit signs, please call the Traffic Engineering Division at 214-509-4576.
- Q. Can I request a traffic signal or stop signs at a particular intersection?**
A. Yes. However, it must be warranted in accordance with the Texas Manual on Uniform Traffic Control Devices. For more information, call the Engineering Department at 214.509.4576.
- Q. Does the City of Allen have a "pooper scooper" law?**
A. Yes. The law prohibits persons to permit or allow an animal to defecate upon any private or public property, other than the property of the owner, and fail to remove and dispose of it. For more information, call the Animal Control Department at 214.509.4378.

FREQUENTLY ASKED QUESTIONS

- Q. What do I need to obtain a library card?**
A. You must have a current Texas driver's license or Texas ID and live in the State of Texas with written proof of residency.
- Q. What are the library hours?**
A. Monday-Thursday – 10 a.m. to 9 p.m.
Friday, Saturday – 10 a.m. to 6 p.m.
Sunday – 1 p.m. to 5 p.m.
- Q. Is the library equipped with internet access and Microsoft Word, Excel and PowerPoint?**
A. Yes. Access is available through computers in the adult reference section on a first-come first-serve basis.
- Q. Does the library have computers for children to use?**
A. Yes. Access is available on the first floor for children and teens. All computers on the first floor are filtered.
- Q. What does the recycling program include?**
A. Blue polycarts accept plastic bottles (#1, #2, #3, #4, #5, and #7), aluminum, tin, and steel food and drink cans, all colors of unbroken glass bottles and jars, dry unyellowed newspapers, magazines, junk mail, phone books, catalogs, cardboard and chipboard (cereal boxes).
- The yard waste/composting program uses craft biodegradable paper lawn bags for plant material, brush trimmings, leaves, and grass clippings (the bags are available at local food and home improvement stores). Tree trimmings and small limbs must be tied and bundled with twine or string for pickup. Bundles can be no more than 40 pounds and not larger than 4x2 feet in dimension. Yard debris is composted and cannot be placed in household trash or recycling containers. Dirt, gravel, rocks, or concrete are not accepted in any container.
- Empty flat, bundled cardboard boxes, tied with biodegradable twine may be collected as part of the weekly yard waste collection. For more information, please call the Community Services Department at 214.509.4500 or visit CityofAllen.org/Recycling.
- Q. Does the City have a program to dispose of household hazardous recycling waste (HHW-home chemicals)?**
A. Residents pay a \$0.57 per month fee included on the water bill to support an HHW program to pick up household chemicals at residences by appointment. Call the Community Services Department at 214.509.4500 or visit CityofAllen.org/HHW.

FREQUENTLY ASKED QUESTIONS

Q. Does the City of Allen trim the trees in the parkways adjacent to the curb?

A. It is the responsibility of the adjacent property owner to maintain trees and shrubs with low hanging branches along streets and alleyways. Trees must be trimmed to be 14 feet from the lowest limb to the top of the street curb; shrubs must be trimmed to be 7 feet from the lowest limb to the sidewalk. Call the Community Services Department at 214.509.4500 if you have questions.

Q. Where is the City's Transfer Station?

A. City residents have use of the NTMWD Transfer Station to dispose of two loads of household trash per month at no charge. The nearest transfer station is located at 9901 Custer Road. The transfer station accepts excess of household trash or bulky items up to five gallons of used motor oil, oil filters, and antifreeze. **You will be required to present a driver's license and current utility bill to establish proof of residence.** The transfer station is open Monday through Saturday from 8:00 a.m. to 4:30 p.m., except for major holidays. For more information, please call the Community Services Department at 214.509.4500.

Q. If I have an alley behind my house that is not paved, or that has grass and/or landscaping, who is responsible for the mowing and maintenance?

A. The adjacent homeowner is responsible for maintaining that property.

Q. Where can I get more information about the City?

A. Visit the City's website at CityofAllen.org for information about the City of Allen, including meeting agendas, interactive maps, trash pickup, voting, etc. Find news and events at AllenNews.org.

Q. How do I find out more about special events and learn the latest information about Allen?

A. The City of Allen offers many ways to stay connected to community news and events. Sign up for e-newsletters or calendar reminders at CityofAllen.org/Connect. Links to City social media pages and the City of Allen Online Help Desk are also provided. Find news, events, Council Coverage and more at AllenNews.org

Download our mobile app, MyAllen, for info on the go!



CityofAllen.org/Connect



AllenEventCenter.com



CITY OF ALLEN



CityofAllen.org

Stephen Terrell, Mayor

305 Century Parkway
Allen, Texas 75013