

NEW PICKUP DAYS BEGIN
January 30
FIND YOURS ON PAGE 6!

2017



CITY OF ALLEN

Trash & Recycling

GUIDELINES

LOOK INSIDE!

PAGE 2
TRASH &
RECYCLING
BASICS

PAGE 3-4
7 SIMPLE
RULES FOR
TRASH DAY

PAGE 5-6
FIND YOUR
NEW TRASH
ROUTE!

PAGE 9
HOW DO I
GET RID OF
THIS?

PAGE 10
DISPOSE IT
YOURSELF



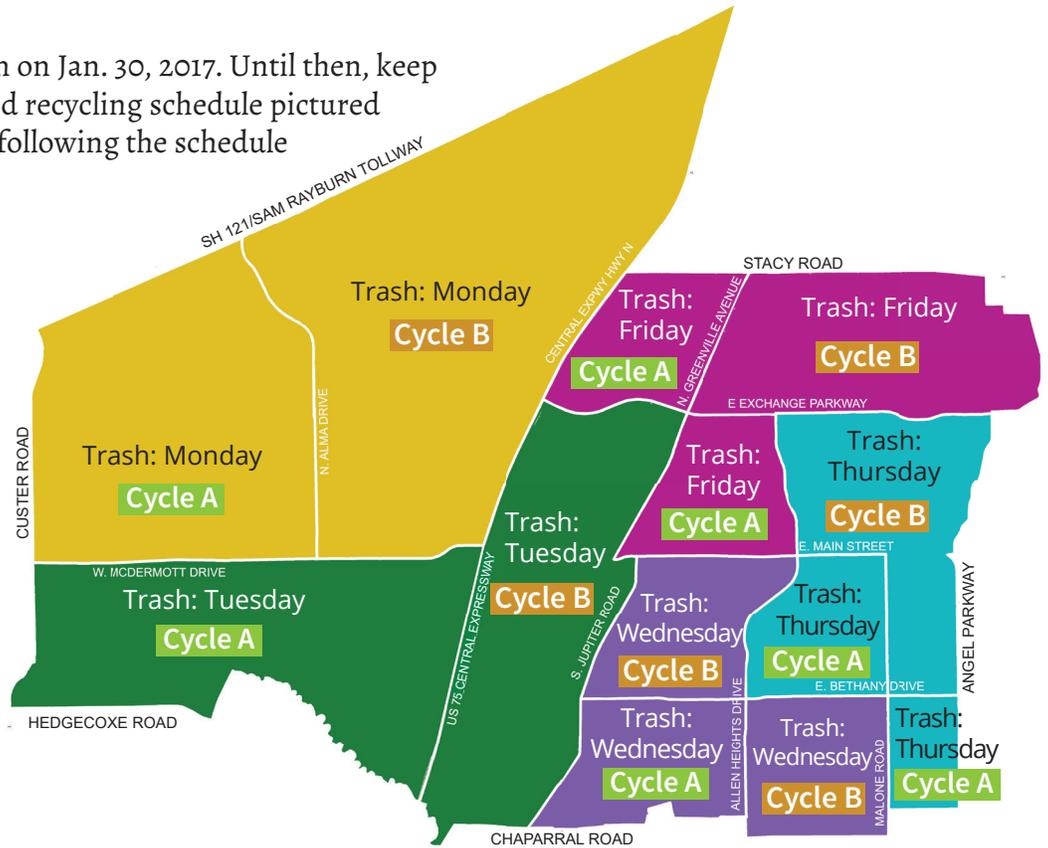
Is it Jan. 30, 2017 yet?

IF NOT, KEEP USING THIS MAP!

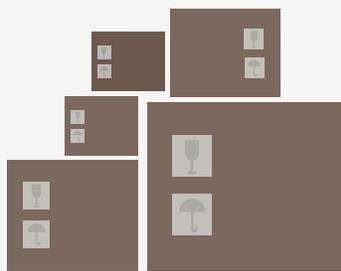
With new homes to serve every week, some of our trash and recycling routes need to be reconfigured in order to provide more timely service to all residents. That means some residents will be assigned a new trash and/or recycling day based on new routes.

These route changes will begin on Jan. 30, 2017. Until then, keep following the current trash and recycling schedule pictured here. Beginning Jan. 30, start following the schedule listed on pages 6-7.

RECYCLING WEEKS	
Cycle A	December 12-16 December 26-30 January 9-13 January 23-27
Cycle B	December 5-9 December 19-23 January 2-6 January 16-20



Just moved?



The City of Allen offers a one-time service to collect empty flattened and stacked cardboard boxes. Call 214.509.4551 before noon on Friday for Saturday pickup. Packing paper may also be placed in a labeled cardboard box and collected at the same time. No bubble wrap or foam allowed.



TRIM A PATH

City ordinance requires residents to keep streets and alleys free of hanging branches and encroaching shrubs and plants.

Waste 101

THE BASICS ABOUT TRASH IN ALLEN

Community Waste Disposal (CWD) provides trash and recycling services for the City of Allen. The CWD Customer Service number is 972.392.9300, option 2. Please contact CWD for all trash and recycling issues.

The North Texas Municipal Water District (NTMWD) provides trash disposal and composting of yard trimmings. *See pages 7-8 for details.*

Verify Your Billing

Residential trash customers are typically provided with one trash and one recycling cart; residents may have additional carts for an added fee. Please verify the number of trash and recycling carts on your utility bill and call the City of Allen at 214.509.4560 if you notice any discrepancies.

Collection Schedules

Trash and yard trimmings are collected weekly. Recycling is collected every other week. Bulk waste and loose brush are collected once per month by appointment only. HHW (household hazardous waste/chemicals) is collected by appointment. *See page 7.*

Set it out by 7 a.m.

All trash and recycling carts, yard trimmings, bulky waste and household hazardous waste (HHW) must be set out by 7 a.m. on your designated collection day. If you miss the deadline and want to schedule an alternate pickup, you may incur a separate charge. No carts, yard waste, HHW or bulky items may be set out earlier than 6 p.m. the night before pickup.

Call for Missed Service

Call CWD within 24 hours of your missed pickup in order to schedule service for later that week.

Misplaced Carts

Trash and recycling carts are owned by CWD and may not be moved to a different address. If carts are misplaced or lost, residents must pay for replacements. Residents are encouraged to write their address on carts with permanent marker or spray paint, in order to easily identify them.

Senior Discount Program

Residents age 65 and older may be eligible for a 20% waste service discount. Pick up an application at the Utility Billing window at Allen City Hall (305 Century Parkway) or apply online at CityofAllen.org/UtilityBilling.

Damaged Carts

Carts damaged or broken in the normal course of service are repaired and replaced by CWD at no charge. Call 927.392.9300, option 2 to request this service.

DIY Options for Trash

In addition to regular pickups, residents may take advantage of do-it-yourself options for disposing of trash, recycling and yard waste. *See page 10.*



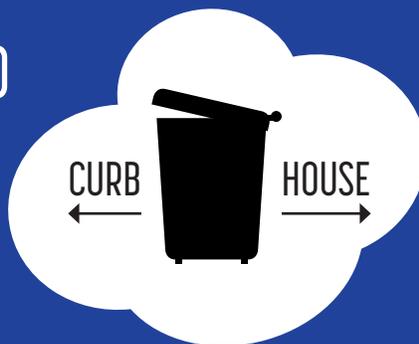
Kick it to the Curb!

7 SIMPLE RULES FOR TAKING OUT YOUR TRASH

#1

FACE HANDLES TOWARD THE HOUSE

Place trash and recycling carts with handles facing the house and lids opening to the alley or street side.



#2

GIVE CARTS 2 FEET OF SPACE

Automated control arms need at least two feet on all sides of your carts in order to pick them up. Keep trash & recycling carts at least two feet apart, and at least two feet from fences, cars, gates, gas meters, etc.



#3

TRASH MUST BE CONTAINED

DO place your trash in securely-tied plastic bags. Using bags prevents litter and spilled trash.

DO NOT allow trash to overflow. All bags must fit inside the cart with the lid closed.



#5

SET IT OUT BY 7 A.M.

All trash and recycling carts, yard trimmings, bulky waste and household chemicals (HHW) must be set out by 7 a.m. Missed your collection? You can schedule return service for later in the week for a \$45 charge.

#4

DON'T DUMP UNLAWFUL DEBRIS OR SUBSTANCES IN YOUR CART

It's unlawful to put construction materials, hot ashes, oil, dry cleaning chemicals, paint, pool chemicals, car batteries, dead animals over 10 lbs, yard waste (including tree stumps) and any hazardous substances into the carts.

See pages 7-8 for details on how to request free household chemical pickup or to find other options for disposal.



#7

BAG (SOME) RECYCLABLES

Recyclables may be placed loose in your cart.

However, DO NOT put loose, shredded paper in your cart. Instead, put it in securely tied, clear plastic bags to reduce litter.



#6

DON'T PLACE ITEMS OUTSIDE YOUR CART

Use our DIY disposal options (page 10) to manage extra trash. Any trash left on top of or beside the cart will not be collected.



2017

Recycling Pickup Days

Recycling pick-up occurs every other week on the same day as trash pick-up. Refer to the map on the next page to determine if you fall under Recycling Cycle A or B.

Allen hosts two citywide events to collect items not accepted in Allen's recycling program: Allen Recycles Day and The Great American Cleanup. Find more information on CityofAllen.org and in your water utility bill in March & October.

CYCLE A

CYCLE B

January

February

March

April

SUN MON TUE WED THU FRI SAT

See page 1 for recycling routes and schedule for January 1-29.

29 30 31

1 2 3 4
5 6 7 8 9 10 11
12 13 14 15 16 17 18
19 20 21 22 23 24 25
26 27 28

1 2 3 4
5 6 7 8 9 10 11
12 13 14 15 16 17 18
19 20 21 22 23 24 25
26 27 28 29 30 31

1
2 3 4 5 6 7 8
9 10 11 12 13 14 15
16 17 18 19 20 21 22
23 24 25 26 27 28 29
30

May

June

July

August

SUN MON TUE WED THU FRI SAT

7 1 2 3 4 5 6
14 8 9 10 11 12 13
21 15 16 17 18 19 20
28 22 23 24 25 26 27
29 30 31

1 2 3
4 5 6 7 8 9 10
11 12 13 14 15 16 17
18 19 20 21 22 23 24
25 26 27 28 29 30

1
2 3 4 5 6 7 8
9 10 11 12 13 14 15
16 17 18 19 20 21 22
23 24 25 26 27 28 29
30 31

1 2 3 4 5
6 7 8 9 10 11 12
13 14 15 16 17 18 19
20 21 22 23 24 25 26
27 28 29 30 31

September

October

November

December

SUN MON TUE WED THU FRI SAT

1 2
3 4 5 6 7 8 9
10 11 12 13 14 15 16
17 18 19 20 21 22 23
24 25 26 27 28 29 30

1 2 3 4 5 6 7
8 9 10 11 12 13 14
15 16 17 18 19 20 21
22 23 24 25 26 27 28
29 30 31

1 2 3 4
5 6 7 8 9 10 11
12 13 14 15 16 17 18
19 20 21 22 23 24 25
26 27 28 29 30

1 2
3 4 5 6 7 8 9
10 11 12 13 14 15 16
17 18 19 20 21 22 23
24 25 26 27 28 29 30
31

5 SAVE THE DATE!

APRIL 15, 2017
GREAT AMERICAN CLEANUP

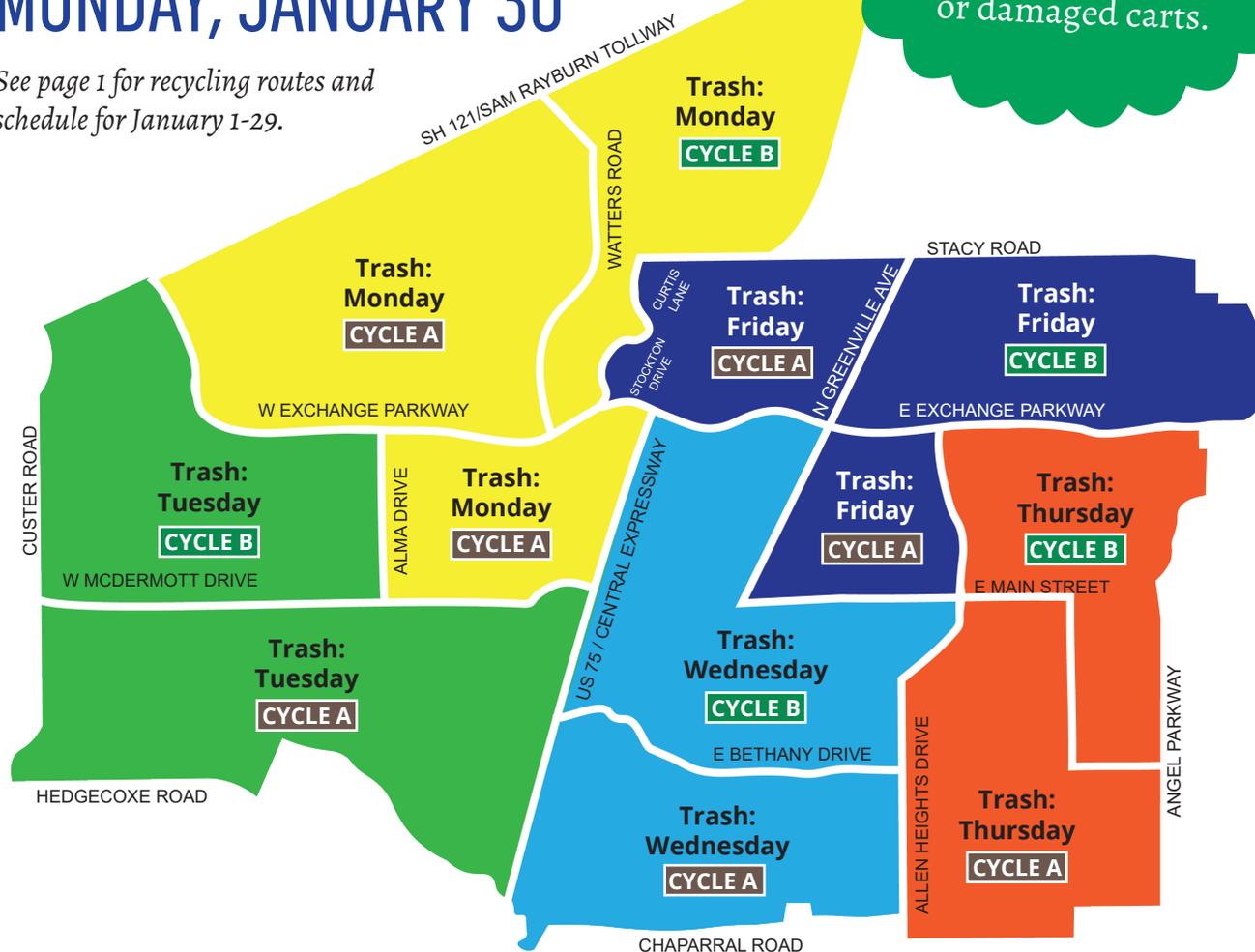
NOVEMBER 4, 2017
ALLEN RECYCLES DAY

Collection Map and Schedule

NEW FOR 2017! ROUTES BEGIN MONDAY, JANUARY 30

See page 1 for recycling routes and schedule for January 1-29.

Call CWD at 972.392.9300, option 2 to schedule loose brush collection or bulky trash pickup. This is also the number to call for missed trash collection or damaged carts.



HOLIDAYS

Trash and recycling will not be collected on these six holidays; collection will slide one day after the holiday, ending with a Saturday pickup:

- January 1: New Year's Day
- May 29: Memorial Day
- July 4: Independence Day
- September 4: Labor Day
- November 23: Thanksgiving
- December 25: Christmas Day (5 extra trash bags may be placed 2 feet away from your cart on your first service day after Christmas)



SEVERE WEATHER

If severe weather will impact your trash collection, the information will be shared on CityofAllen.org, CommunityWasteDisposal.com, and on Allen City Television (ACTV) available on Time Warner Channel 16, Frontier Channel 15 and AT&T U-verse Channel 99.

Following a severe weather event, City staff will determine if the amount of debris meets the requirements to trigger a city-wide cleanup effort. A decision will be made within 72 hours of the weather event and will be posted at CityofAllen.org.



Meet our Fleet!



SIX TRUCKS, ONE MISSION

WHEN DOES IT COME?

CWD TRASH SERVICE



Weekly, on your assigned trash day. See the map on pages 5-6 to find your route. Set carts at the curb by 7 a.m., but no earlier than 6 p.m. the night before pickup.

CWD RECYCLING SERVICE



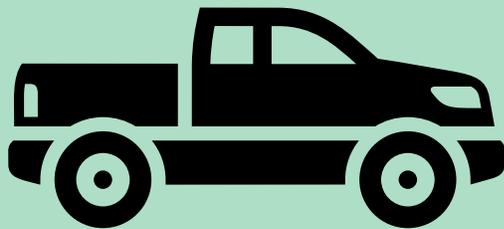
Every other week, on the same day as your trash day. Find your assigned day on pages 5-6. Set carts at the curb by 7 a.m.

CWD BULKY WASTE PICKUP



Monthly, based on trash day.
Monday.....1st Saturday of month
Tuesday.....2nd Saturday of month
Wed/Thurs...3rd Saturday of month
Friday.....4th Saturday of month

CITY OF ALLEN HHW SERVICE



Pickup of household chemicals (also known as household hazardous waste, or HHW) can be scheduled twice per year. Residents are limited to 5 gallons or less per pickup.

CWD YARD WASTE PICKUP



Weekly, on your assigned trash day. See the map on pages 5-6 to find your route. Place items at your trash collection point, at least two feet away from carts.

CWD LOOSE BRUSH PICKUP



Monthly, based on trash day. Place at your trash collection point, at least two feet away from carts.
Monday 1st Wednesday of month
Tuesday ... 2nd Wednesday of month
Wed/Thur..3rd Wednesday of month
Friday.....4th Wednesday of month



HOW DO I SCHEDULE?

WHAT IS ACCEPTED?

WHAT IS PROHIBITED?

CWD TRASH SERVICE

You don't need to! However, if you miss collection due to setting out carts late, you may schedule a pickup later in the week for a \$45 fee by calling 972.392.9300, option 2.

Household trash, including spoiled food, smelly diapers, unmatched socks, broken wine glasses, spent pens, dead alkaline batteries and burned-out incandescent lightbulbs.

Construction materials, hot ashes, oil, cleaning chemicals, paint, pool chemicals, car batteries, dead animals over 10 lbs., yard waste (including tree stumps), any liquid or hazardous substances.

CWD RECYCLING SERVICE

Recycling service runs automatically on your assigned trash day.

Glass bottles and jars, cereal/tissue boxes, newspapers, magazines, soda bottles, yogurt containers, milk cartons, shampoo bottles, tin/steel and aluminum cans. *See page 9.*

Aluminum foil & baking dishes; plastic bags; Styrofoam or #6 plastics; wire hangers; ceramics, drinking glasses and light bulbs; plastic toys; yard waste & kitchen scraps; trash; HHW.

CWD BULKY WASTE PICKUP

Requests for pickup must be received by noon on the day before your assigned collection. Call CWD at 972.392.9300 (option 2) to schedule.

Up to five items, no heavier than what two men can lift. (Ex: Water heaters, appliances, furniture, mattresses, televisions, tools, refrigerators or freezers. *)

Construction/remodeling materials, fence materials, tree limbs/trunks, yard trimmings, dead animals, hazardous waste/household chemicals, rugs or carpets larger than 6 feet in any dimension, boxes or bagged trash.

CITY OF ALLEN HHW SERVICE

Schedule a collection at CityofAllen.org/HHW or by calling 214.509.3100.

Labeled cooking oil, cleaning products, pool chemicals, pesticides, paints/primers, automotive fluid, lighter fluid, soaps and shampoos, oil filters, kerosene, button/auto/rechargeable batteries. *See page 9.*

Arsenic, asbestos, biohazards, alkaline batteries, expired medication, medical waste, propane or helium tanks, ammunition/explosives/fireworks**, unlabeled chemicals.

CWD YARD WASTE PICKUP

Up to 7 bundles or 15 bags of yard waste is collected automatically on your assigned trash day.

Grass clippings, leaves, and plant material placed in biodegradable paper lawn bags; bundled branches no more than 4 inches in diameter (*see page 9*); empty cardboard boxes tied with biodegradable twine.

Brick, rock, gravel, concrete, dirt, sod, fence panels, tree trunks, root balls, tree branches larger than 4 inches in diameter, plastic bags of yard waste. See loose brush pickup (below) for large quantities of loose brush.

CWD LOOSE BRUSH PICKUP

Requests for pickup must be received by noon on the day before your assigned collection. Call CWD at 972.392.9300 (option 2) to schedule.

Up to 3 cubic yards (about the size of three washing machines placed side-by-side) of tree and brush trimmings. Branches must be no longer than 6 feet in length.

Tree debris cut by commercial contractors. Residents must negotiate removal fees when paying a contractor to trim or remove trees.

*Freon must be removed and certified with a tag on the appliance.

**See disposal options at CityofAllen.org/HHWGuidelines

How Do I Get Rid of This?

A VISUAL GUIDE TO SORTING WASTE

#1 plastics, including water and soda bottles with lids, peanut butter jars, mouthwash bottles. Rinse first!



Plastic bags, aluminum foil or containers, Styrofoam egg cartons, cups or other #6 plastics



#2 plastics, including rinsed milk jugs, shampoo bottles, detergent and bleach bottles



Ceramics, drinking glasses and incandescent light bulbs



#3 plastics, including some spray bottles and clamshell packages



Pizza boxes and other soiled paper products



#4 plastics, including some squeeze bottles



Food waste, alkaline batteries, textiles, dead animals under 10 lbs., broken household items, wire hangers



#5 plastics, including yogurt containers and some medicine bottles. Don't forget to rinse!



Bagged grass clippings, leaves and other plant material

All colors of glass bottles and jars (lids removed), aluminum and steel (tin) cans, completely empty aerosol containers. Rinse first!



Unbagged brush trimmings tied with biodegradable twine or rope. Bundles must be less than 4 ft. long and under 40 lbs.

Newspapers, magazines, junk mail, phone books, flattened cardboard and chipboard cereal/cracker boxes (no liners)



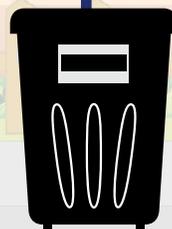
Paper cartons like those used in milk and juice boxes



Up to 5 gallons of cleaning supplies, cooking oil, garden or pool chemicals, auto fluids, paint/primer/varnishes, car batteries, soaps, flammable liquids



RECYCLING



TRASH



YARD WASTE



HOUSEHOLD CHEMICALS

BEFORE YOU TRASH IT, CONSIDER IF YOU CAN DONATE IT, RECYCLE IT ELSEWHERE OR COMPOST IT AT HOME.



DIY Disposal

WHEN YOU CAN'T WAIT UNTIL TRASH DAY

Residents may dispose of up to two loads of household trash and yard waste per month at any North Texas Municipal Water District (NTMWD) facility at no charge. Residents must show a current City of Allen water bill and drivers license with matching address. Loads must arrive in a car, pickup truck or flat-bed rental truck (available at home improvement stores). No commercial loads or box trucks are permitted.

Permitted items include household garbage, packing material, home and lawn furniture, mattresses and box springs, grills (no propane tanks), lawn mowers (oil and gas removed), appliances, fence panels less than 6' in any dimension (not at the Custer Road station), and rolled rugs and carpet pads less than 6' in any dimension.

Some facilities also accept specialized trash or yard waste items. Before planning a trip, consult the list below or visit NTMWD.com/facilities.

NTMWD Custer Road Transfer Station

9901 CUSTER ROAD, PLANO

HOURS
Mon-Sat 8 a.m. to 4:30 p.m.
(except holidays)

PHONE: 972.727.6341

SPECIAL ITEMS ACCEPTED

- Used oil filters
- Used oil (up to 5 gallons per visit)
- Passenger tires (up to 4 tires per visit)

NTMWD Custer Road Wood Grinding Facility

9901 CUSTER ROAD, PLANO

HOURS
Mon-Sat 8 a.m. to 4:30 p.m.
(except holidays)

PHONE: 214.495.7389

SPECIAL ITEMS ACCEPTED

- Yard trimmings and tree limbs
- Lumber (untreated, unstained, unpainted; no nails or metal brackets)
- Bagged leaves and grass clippings
- Pallets (clean, unstained)
- Cardboard

Compost may be purchased and delivered from Texas Pure Products (texaspureproducts.com). See back cover for coupon.

NTMWD 121 Regional Disposal Facility

3820 SAM RAYBURN HWY, MELISSA (HIGHWAY 5)

HOURS
Mon-Fri 7 a.m. to 5 p.m.
Saturday 8 a.m. to 3 p.m.
(except holidays)

PHONE: 469.626.4452

SPECIAL ITEMS ACCEPTED

- Construction and demolition materials
- Sheet rock, brick, rock, gravel, concrete, dirt, sod, carpet and fence panels greater than 6 feet in any dimension must be taken to this facility and may incur a disposal fee to be paid by resident. No uncovered/unsecured loads will be accepted.

NTMWD PARKWAY TRANSFER STATION

4030 W PLANO PARKWAY, PLANO

HOURS
Mon-Sat 8 a.m. to 4:30 p.m.
(except holidays)

PHONE: 972.596.8709

SPECIAL ITEMS ACCEPTED

- Household appliances
- Appliances with Freon



STORMWATER PROTECTION BEGINS AT HOME

- Don't brush leaves or grass clippings into the storm drain. Use them as mulch or put them in paper lawn bags for collection in the CWD yard waste collection program (*see page 7*).
- Don't pour medication, grease or oil down the sink or into storm drains. Visit CityofAllen.org/HHWGGuidelines for disposal options.
- Do not empty swimming pools onto the ground or into storm drains. Drain pools into the residential sanitary sewer system found at all homes.



305 Century Parkway
Allen, Texas 75013

PRSR STD
ECRWSS
US POSTAGE
PAID
PERMIT NO. 13

LOCAL POSTAL CUSTOMER

2017

CITY OF ALLEN

Trash & Recycling

GUIDELINES

NEW PICKUP DAYS BEGIN

January 30

FIND YOURS ON PAGE 6!



City of Allen
10% off product of choice or 50% off delivery on purchase of 5cy or more 1 coupon per household
Coupon

- PROTECTS PLANTS
- REDUCES WATER USE
- Supplies WEEDS

LOCALLY PRODUCED FOR LOCAL SOILS
texaspureproducts.com

Redeem at Texas Pure Retail
9901 Custer Rd., Plano 75025